FORM A: BID (See B7)

1.	Contract Title	SUPPLY AND DELIVERY OF A VOICEXML	. PLATFORM				
2.	Bidder						
		Name of Bidder					
		Street					
		City Province	Postal Code				
		Facsimile Number					
	(Mailing address if different)	Street or P.O. Box					
		City Province	Postal Code				
		The Bidder is:					
	(Choose one)	a sole proprietor					
		a partnership					
		a corporation					
		carrying on business under the above name					
3.	Contact Person	The Bidder hereby authorizes the following contact person to represent the Bidder for purposes of the Bid.					
		Contact Person Title					
		Telephone Number Facsimile Num	ber				
4.	Definitions	All capitalized terms used in the Contract ascribed to them in the General Conditions a					
5.	Offer	The Bidder hereby offers to perform the V Contract for the price(s), in Canadian fun- Solution Description and Prices, appended h	ds, set out on Form B: Bio				
6.	Commencement of the Work	The Bidder agrees that no Work shall comma Purchase Order authorizing the commence					

7.	Contract	The Bidder agrees that the Bid Opportunity in its entirety shall be deemed to be incorporated in and to form a part of this offer notwithstanding that not all parts thereof are necessarily attached to or accompany this Bid Submission.
8.	Addenda	The Bidder certifies that the following addenda have been received and agrees that they shall be deemed to form a part of the Contract:
		No Dated
9.	Time	This offer shall be open for acceptance, binding and irrevocable for a period of 90 (ninety) Calendar Days following the Submission Deadline.
10.	Signatures	In witness whereof the Bidder or the Bidder's authorized official or officials have signed this
		, 20
		Signature of Bidder or Bidder's Authorized Official or Officials
		(Print here name and official capacity of individual whose signature appears above)

(Print here name and official capacity of individual whose signature appears above

FORM B: BID SOLUTION DESCRIPTION AND PRICES DETAILED SCHEDULE

(See PART B - BIDDING PROCEDURES: Section B8)

				Platform Type			
capa	ers are advised that in comp city to process requests from ding Bid Quantities shall as	n as	s many as one hun	dred (100) concurrent	voice sessions. All o		
1. G	eneral Platform Description						
If additi	ional space is required for this respons	se, see	eparate page(s) may be att	ached to Form B: Bid Solution E	escription and Prices Extended	i De	scriptions referencing "Item: 1."
2. P	latform Type?						
	oiceXML Appliance [see		Modular VoiceXML F	Platform [see D3.1(s)]			
D	3.1(r)]	2.1	. "Standard" AMD/I	ntel PC Hardware platform	n support?		
			Yes				No
		2.2	. Operating System	Support?			
			Windows 2000/2003/XP	Linux	Other		
₽ 5.	. IVR Telephone Infrastructure	Û	3. Intel/AMD server I	hardware requirements	Bid Solution does not m	neet	mandatory requirement.

Hardware/Middleware Requirements

3. Intel/AMD server hardware requirements

Bidders shall include the hardware requirements for all systems that make up the Bid Solution. This must include any separate hardware that may be required to implement external Speech Synthesis and Automated Speech Recognition if so indicated in the Bid Solution requirements. The hardware listed in this section shall be of a capacity and quantity required to achieve the Performance and Availability described in the Bid Solution. Hardware specifications shall take into account that up to one hundred (100) concurrent sessions need to be processed.

	System Type.g.: VoiceXM		System Type e.g.: TTS Server		System Type e.g.: ASR Server		System Type	4	System Typ	pe 5
Purpose(s)										
3.1. No of Servers Required										
3.2. Processor										
(a) Type										
(b) Quantity per system										
(c) Speed										
3.3. Memory in GB per Server										
3.4. Disk Storage										
(a) Total requirement per server in GB										
(b) Quantity of Drives per server										
(c) Capacity per drive										
(d) Raid requirement						_				
3.5. Expansion slots	Туре	Qty	Туре	Qty	Туре	Qty	Туре	Qty	Туре	Qty
(a) Bus type										
(b) Bus type										

4. Inte	el/AMD server software r	equirements							
4.1.	Operating system requirem	ent							
	Оре	rating System			ersion/ elease		Recommende	ed (Yes/No)	
(a)									
(b)									
(a) (b) (c)									
	Middleware prerequisite so	ftware							
*(1) The	cost of Winnipeg Transit acquirir	ng this item independ	dent of the Bidd	ler will be add	led to the	e Total Bid Cost for the pur	pose of Bid E	valuation.	
		1							
Product		Manufacturer	Release	Bidder wi	II supp	ly?			
(a)				☐ No?		es?			
				*(1)		Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost
									Wallionance Cook
(b)				□ No?	□ Y	es?			
				*(1)		Unit Price	Quantity	Bid Amount	Annual Unit
									Maintenance Cost
(c)				□ No?	□ Y	2002			
(-)				*(1)		Unit Price	Quantity	Bid Amount	Annual Unit
									Maintenance Cost
(-1)				_					
(d)				□ No? *(1)		es?		1	
				(1)		Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost
					То	otal: 4.2(a) through 4.2(d)			
↓ 5. ľ	VR Telephone Infrastructu	re							

		Telephor	ne System Interface							
Bidd from	Bidders shall indicate the specifications for the telephone infrastructure that is required by Winnipeg Transit if the Bidder proposes requirements that deviate from the existing analog telephone trunks. Bidders shall indicate the specifications for the incoming telephone infrastructure upon which the Bid Solution is based.									
hundred (1	Bidders are advised not to include the expansion of the telephone infrastructure from the current quantity of sixty three (63) trunks to one nundred (100) trunks in the Bid Solution and the Bid Price. The expansion in the number of trunks is common to all Bid Solutions and will not be part of the evaluation.									
5.1. Red	5.1. Recommended interface upon which Bid Solution is based:									
☐ SIP		☐ Digital	☐ Analog		☐ Other					
5.2. Deta	ailed description of re	commended interface upon wh	ich Bid is based:							
If additional s	space is required for this re	esponse, separate page(s) may be attac	ched to Form B: Bid Solution Descripti	ion and Prices Exter	nded Description	ns referencing "Item:				
	T	I to the existing Telephone Infra	astructure to enable the Bid So	lution?						
□ No	☐ Yes									
		provide the required modification	ons?							
	☐ No	☐ Yes								
	The cost of Winnipeg Transit acquiring this iter independent of the Bidde		Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost				
	will be added to the Tota	1								
	Bid Cost for the purpose Bid Evaluation.	Of	T-1-1-5-2(-)							
П			Total: 5.3(a)							
. 0. P	6. PSTN Telephone Interface Hardware Requirement									

Bi	idders sha	ll provi		re Requirement any additional telephone interface included in the Bid Price.	hardware that is	required by Winnipe	eg Transit to	implement the Bid	l Solution and		
Any inte		the	telephone infrastruc	ture required by the Bid Sol	ution shall ta	ke a capacity of	one hundı	ed (100) trunk	s/lines/sessions		
6.1. In	terface	s inc	luded in the Bid solu	ution at no separate cost?							
☐ Yes)									
	6.2.	Exter	nal telephone gatew	vay required?							
	□ No		Yes								
		(8	a) Gateway Specific	ation							
		(i)) Manufacturer								
		(ii	i) Model number								
(iii) Quantity required											
		(i	Description (Specification shall include consideration for total platform availability)								
If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Descriptions referencing "Item: 6.2(a)(iv)"								es Extended			
		(b) Bidder can supply?									
			No	☐ Yes							
			he cost of Winnipeg ransit acquiring this item	Maintenance and support?)						
			dependent of the Bidder ill be added to the Total	Bidders shall describe support for	r the Gateway e	quipment including;	warranty, rep	placement and ser	vice terms.		
		В	in be added to the Total id Cost for the purpose of id Evaluation	f If additional space is required for and Prices Extended Description			y be attache	d to Form B: Bid S	Solution Description		
				Item		Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost		
						Total: 6.2(a)					

(Interface is included in the	6.3. Interface boards required?										
Bid solution at no separate	☐ No	No	☐ Yes								
cost=Yes)			(a) Board Specification								
			(i) Manufacturer								
			(ii) Model number								
			(iii) Bus Type								
			(iv) Ports per Board								
			(v) Quantity required								
			(vi) Description (Special	fication shall include consid	leration for tota	l platform availability	·)				
			If additional space is required Descriptions referencing "Item	for this response, separate n: 6.3(a)(vi)"	e page(s) may t	e attached to Form i	B: Bid Solutio	on Description and	l Prices Extended		
			(b) Bidder can supply?								
			□ No	☐ Yes							
			laconnno mis nem	Maintenance and support? Bidders shall describe support for the interface equipment including; warranty, replacement and service terms.							
		will be added to the To	will be added to the Total Bid Cost for the purpose of Bid Evaluation.	If additional space is required Description and Prices Ex				attached to Form I	B: Bid Solution		
				Item		Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost		
						Total: 6.3(a)					

7. Combined/Sha	red IVR Teleph	one Capacity							
			coming telephone infras				s as described in		
No The cost of Winnipeg	☐ Yes								
Transit acquiring the additional capacity to	(a) Description as to how the Bid Solution will enable line sharing								
compensate for not sharing incoming line capacity will be added to the Total Bid Cost for the purpose of Bid Evaluation	If additional space in Descriptions refered	ditional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended riptions referencing "Item: 7.1(a)"							
	(1) =1								
		l	ng of incoming telephone	e lines is includ	ded in the E	Bid Solution?			
	☐ Yes	□ No							
			Item	Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost		
				Total: 7.1(b)					
				, ,					

8. Transit IVR Tel	8. Transit IVR Telephone Numbers (Public Awareness)								
8.1. The Bid Solut	tion will enable Tra	ansit to retain the two telephone numb	ers currently used	I for IVR s	ystems access?				
□ No	☐ Yes								
The total cost of Winnipeg Transit	(a) Description as to how the Bid Solution will enable existing IVR telephone number to be retained								
changing the existing IVR telephone numbers will be added to the Total Bid Cost for the purpose of Bid Evaluation.	If additional space is r Descriptions reference	required for this response, separate page(s) ma ing "Item: 8.1(a)"	y be attached to Form	B: Bid Solut	ion Description and Pri	ces Extended			
	(b) The cost of the Platform Bid I	ne work items required to enable the s Price?	haring of incoming	g telephon	e lines is included	in VoiceXML			
	☐ Yes	□ No							
		Item	Unit Price	Quantity	Bid Amount	Annual Unit Maintenance Cost			
			Total: 8.1(b)						
			10tal. 0.1(b)						

9. Outgoing Call	Placement							
9.1. The Bid Solumessages?	tion will enable Transit to place outgoing calls initiated via program control in order to leave VoiceXML based							
□ No	☐ Yes							
	a) Description as to how outgoing calls are supported and initiated from an application (web and operating system process) using the Bid Solution							
	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 9.1(a)"							
Bid Solution does not meet mandatory requirement.	↓ 10. Speech Synthesis (TTS) Facility							

Speech Processing										
10. Speech Synthesis (TTS) Fa	ty									
10.1. The Bid Solution includes facilities to enable TTS function										
☐ Yes										
(a) TTS Options available for Bid Solution										
☐ Included Natively in Bidder's Solution?		rty Plug-In Solution us CP Protocol	•	d Party Plug-In S ther Protocol						
Recommended?	Recommende	led?	Recomm	nended?						
If multiple TTS options are available.	If multiple TTS or	options are available.	If multiple ⁻	TTS options are ava						
☐ Yes ☐ No	☐ Yes	□ No	☐ Yes		☐ No					
① 10.2 Native TTS At least o option ner recomme.	to be Extern Engin	ommended At least one option need recommend	s to be E	Recommended External TTS Engine Description	At least one TTS option needs to be recommended	Bid Solution does not meet mandatory requirement.				

	TS Engine Description numbers and provide a full description of the native TTS functionality included in the Bid	Solution					
If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 10.2"							
. ,	re Compliance:						
The native TTS	Engine complies with all the specifications detailed in PART I	E - SPECIFIC	ATION	S: Section	E2.3.4.		
☐ Yes					□ No		
						on does not meet ory requirement.	
(b) Language	Independent TTS Components and Licenses						
The cost of the	native TTS language components and licenses is included in	the VoiceXM	L Platfo	rm Bid Sol	ution?		
☐ Yes	No Bidders shall include the quantities in this item that are required to ach Solution. If licenses are applicable to capacity related entities such as a capacity being bid.						
	Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost	
		Total	: 10.2(b)				

(c) Language Option	ons							
(i) English US/C	anadian?							
□ No	☐ Yes							
	Recommended Voice Personality Name? Dialect?							
		voice personalities are available, Bidders shall include a list of these as an attachment to Form B: Bid Solution Description and la referencing: "Item 10.2(c)(i)" If the price of other personalities varies from that of the recommended voice, Bidders shall indicate iment.						
	The cost of the native TTS English language voice is included in the VoiceXML Platform Bid Solution?							?
	☐ Yes	□ No						
		Item		Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost
Bid Solution does not meet mandatory								
requirement.				Total:	10.2(c)(i)			
(ii) Canadian Fre	ench?							
□ No	☐ Yes							
	Recommended	Voice Personality Name?	Dialect?				Frequency?	
		ce personalities are available, Bidder: eferencing: "Item 10.3(c)(ii)" If the prid ent.						
	The cost of the	native TTS Canadian French	language v	oice is includ	led in the	e VoiceX	(ML Platform Bio	d Solution?
	☐ Yes	□ No						
		Item		Unit Price	UOM	Quantity	Bid Amount	Annual Maintenance Cost
Bid Solution does not								
meet mandatory requirement.				Total:	10.2(c)(ii)			
↓ 11 Automated S	Speech Recognit	tion (ASR) Facility						

	ended External TTS Engine Description all provide a full description of the recommended external TTS functionality in	cluded in the Bio	d Solution					
If additional space i 10.3 "	's required for this response, separate page(s) may be attached to Form B: B	id Solution Desc	ription an	d Prices Exte	ended Description	s referencing "Item:		
(a) TTS Featur	•							
	ded external TTS Engine complies with all the specifications of	letailed in PA	RTE-	SPECIFIC	ATIONS: Sect	tion: E2.3.4.		
☐ Yes					☐ No			
						tion does not meet tory requirement.		
(b) Language I	ndependent External TTS Components and Licenses							
The Bidder can	supply the required external language independent TTS com	ponents and	license	s?				
No The cost of Winnipeg Transit acquiring this item	Yes Bidders shall include the quantities in this item that are required to achieve the performance and support the Telephone Interface described in the Bid Solution. If licenses are applicable to capacity related entities such as concurrent session, port or trunk, the quantities shall reflect the appropriate capacity being bid.							
independent of the Bidder will be	Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost		
added to the Total Bid Cost for the								
purpose of Bid Evaluation.								
		Total	: 10.3(b)					
						1		

(c) Language Option	ons								
(i) English US/C	Canadian?								
□ No	☐ Yes	☐ Yes							
	Voice Personality Name	?	Dialect?			Frequency?			
		If other optional voice personalities are available, Bidders shall include a list of these as an attachment to Form B: Bid Solution Description and Prices – Addenda referencing: "Item10.3(c)(i)" If the price of other personalities varies from that of the recommended voice, Bidders shall indicate this in the attachment.							
	Bidder can supply the re	ecommended exter	rnal TTS language	product?					
	□ No	☐ Yes							
	The cost of Winnipeg Transit acquiring this item	lte	em	Unit Price	Quantity	Extended Price	Annual Maintenance Cost per Unit		
	independent of the Bidder will be added to the Total Bid								
	Cost for the purpose of Bid Evaluation.								
Bid Solution does not	Lvaluation.								
meet mandatory requirement.									
			Tota	al: 10.3(c)(i)					
(ii) Canadian Fre	ench?								
□ No	☐ Yes	☐ Yes							
	Voice Personality Name	Dialect?		Frequency?	Frequency?				
	If other optional voice personalities are available, Bidders shall include a list of these as an attachment to Form B: Bid Solution Description and Prices – Addenda referencing: "Item 10.3(c)(ii)" If the price of other personalities varies from that of the recommended voice, Bidders shall indicate this in the attachment.								
	Bidder can supply this e	xternal TTS langu	age product?						
	□ No	☐ Yes		,					
	The cost of Winnipeg Transit acquiring this item independent of the Bidder	lte	em	Unit Price	Quantity	Extended Price	Annual Maintenance Cost per Unit		
	will be added to the Total Bid								
	Cost for the purpose of Bid Evaluation.								
Bid Solution does not	L Valuation.								
meet mandatory requirement.									
7			Tota	al: 10.3(c)(ii)					
↓ 11 Automated 3	Speech Recognition (ASI	R) Facility							

11. Automated Speech Recognition (ASR) Facility								
11.1. The Bid Solution includes facilities to enable ASR function								
☐ Yes								
(a) ASR Options available								
☐ Included Natively in Bidder's Solution Using Sol								
Recommended? If multiple ASR options are available.	Recommended? Recommended? If multiple ASR options are available. Recommended? If multiple ASR options are available. Recommended? If multiple ASR options are available.			able.				
☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No			
Engine Description	At least one ASR option needs to be recommended	External ASR	At least one ASR option needs to be recommended	11.3 Recommended External ASR Engine Description	At least one ASR option needs to be recommended	Bid Solution does not meet mandatory requirement.		

	SR Engine Description all provide a full description of the native ASR functionality included in the Bio	l Solution					
If additional space in 11.2"	is required for this response, separate page(s) may be attached to Form B: B	id Solution Descr	iption an	d Prices Exte	ended Descriptio	ns referencing "Item:	
(a) ASR Featur	re Compliance:						
The native ASR	R Engine complies with all the specifications detailed in PART	E - SPECIFIC	ATION	IS: Section	n: E2.3.5.		
☐ Yes	□ No						
					E	id Solution does not meet mandatory requirement.	
(b) Language I	ndependent ASR Components and Licenses						
The cost of the	native ASR language components and licenses is included in	the VoiceXM	L Platfo	orm Bid So	olution?		
☐ Yes	No Bidders shall include the quantities in this item that are required to ach. Solution. If licenses are applicable to capacity related entities such as a capacity being bid.						
	Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost	
		Total:	: 11.2(b)				

(c) Language Option	ons									
(i) English US/C	anadian?									
□ No	☐ Yes									
	The cost of The quantities the Bid Solution	listed in this item shall represent the quantity required to	he native ASR English language recognition is included in the VoiceXML Platform Bid Solution? sted in this item shall represent the quantity required to achieve the Performance and support the Telephone Interface described in							
	☐ Yes	□ No								
		Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost			
Did Calution door not	1									
Bid Solution does not meet mandatory										
requirement.			Total:	11.2(c)(i)						
(ii) Canadian Fre	ench?									
□ No	☐ Yes									
		the native ASR Canadian French language relisted in this item shall represent the quantity required to the								
	☐ Yes	□ No								
		Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost			
Bid Solution does not meet mandatory										
requirement.			Total:	11.2(c)(ii)						
↓ 12. VoiceXML	Interpreter									

	d External ASR Engine Description ide a full description of the recommended external ASR functionality in	cluded in the Bio	l Solutior)				
If additional space is requi	ired for this response, separate page(s) may be attached to Form B: B	id Solution Descr	iption an	d Prices Exte	ended Description	s referencing "Item:		
(a) ASR Feature Co	mpliance:							
The recommended e	xternal ASR Engine complies with all the specifications of	detailed in PA	RTE-	SPECIFIC	ATIONS: Sec	tion: E2.3.5.		
☐ Yes	□ No							
						n does not meet		
(b)	and ant ACD Commonweats and Licenses				mandatoi	ry requirement.		
(b) Language indepe	endent ASR Components and Licenses							
(i) The cost of the	e native ASR language components and licenses is inclu	ded in the Vo	iceXMl	- Platform	Bid Solution?			
l E	No Bidders shall include the quantities in this item that are required to achi Solution. If licenses are applicable to capacity related entities such as o capacity being bid.							
	Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost		
		Total:	11.3(b)					

(c) Language Opti	ions									
(i) English US/0	Canadian?									
□ No	☐ Yes									
			upply the external English US/Canadian ASR language recognition product? sted in this item shall represent the quantity required to achieve the performance and support the Telephone Interface described in the							
	□ No	☐ Yes	☐ Yes							
		Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost			
Bid Solution does										
not meet mandatory			Total:	11.3(c)(i)						
requirement.	ranah?			()()						
	Canadian French?									
□ No	Yes	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5.	***		_				
	The quantities Bid Solution	supply the external English US/Canadian AS listed in this item shall represent the quantity required to	R language r achieve the per	ecognition formance	on product and support	? he Telephone Int	erface described in the			
	□ No	☐ Yes								
		Item	Unit Price	UOM	Quantity	Bid Amount	Annual Unit Maintenance Cost			
Bid Solution does	_									
not meet mandatory requirement.			Total:	11.3(c)(ii)						
↓ 12. VoiceXML	. Interpreter									

		VoiceXML Interpreter
12. VoiceXML Interprete	r Platform Specifications	
12.1. VoiceXML Interpret	er Features	
(a) Interpreter is VoiceXM	IL 2.0 certified	
□ No	Yes	
Bid Solution does not meet mandatory requirement.	Certification Date	
The Bidder shall describ	1L 2.1 compliant or contains Vole any extensions beyond the VoiceXN ons on the platform defined by the Bid	ML 2.0 standard that Winnipeg Transit would be required to utilise in order to implement the
If additional space is required for 12.1(b)"	this response, separate page(s) may	be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item:
(a) Proprietory Extensions	o or Dovictions	
		VoiceXML 2.x that Winnipeg Transit would be required to utilise in order to implement the Solution.
If additional space is required for 12.1(c)"	this response, separate page(s) may	be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item:

13. Other Pla	atform Features
13.1. CCXMI	L Support?
□ No	☐ Yes
	(a) Description of CCXML functionality included in the platform that is included in the Bid Solution
	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 13.1(a)"
13.2. Suppor	ts Barge-In?
□ No	☐ Yes
	Simultaneous speech and DTMF grammar?
	□ No □ Yes
	n does not meet y requirement.
13.3. Other f	eatures of the Platform not identified above
If additional space 13.3"	e is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item:

14. VoiceXML Platform Cost Bidders proposing a VoiceXML Appliance shall include all applicable costs in this section.				
14.1. Base License Cost Bidders shall include the costs of acquiring the required licenses for the VoiceXML platform that are not relate sessions, ports, lines or trunks.	ted to capacity	<u>∕</u> as rep	resented by the number	of concurrent
(a) License Costs independent of the number of server/hardware or appliance platform	ns			
Licensed Item			One Time Acquisition Cost	Maintenance Cost per Annum
	Total: 1	4.1(a)		
(b) License Costs related to the number of server/hardware or appliance platforms The quantities listed in this section shall represent the quantity required to achieve the Performance and Tele	ephone Interfa	ace des	cribed in the Bid Solution	ı.
	One Time Acquisition Unit Cost	Qty Bid	Extended One Time Acquisition Cost	Annual Maint- enance Cost per Unit
Тс	otal: 14.1(b)			
14.2. Capacity Based License Costs Bidders shall include one time costs of acquiring the required licenses for the VoiceXML platform that are reconcurrent sessions, ports, lines or trunks.				
Bidders are advised that Bid Solution should accommodate a capacity of one hundred	(100)telep	none	imes/concurrent ses	SIONS.
(a) License Costs related capacity units e.g.: Port, Concurrent Session, Line/Trunk				
	One Time Acquisition Unit Cost	Qty Bid	Extended One Time Acquisition Cost	Annual Maint– enance Cost per Unit
Tree Tree Tree Tree Tree Tree Tree Tree	otal: 14.2(a)			
↓ 15. Performance				

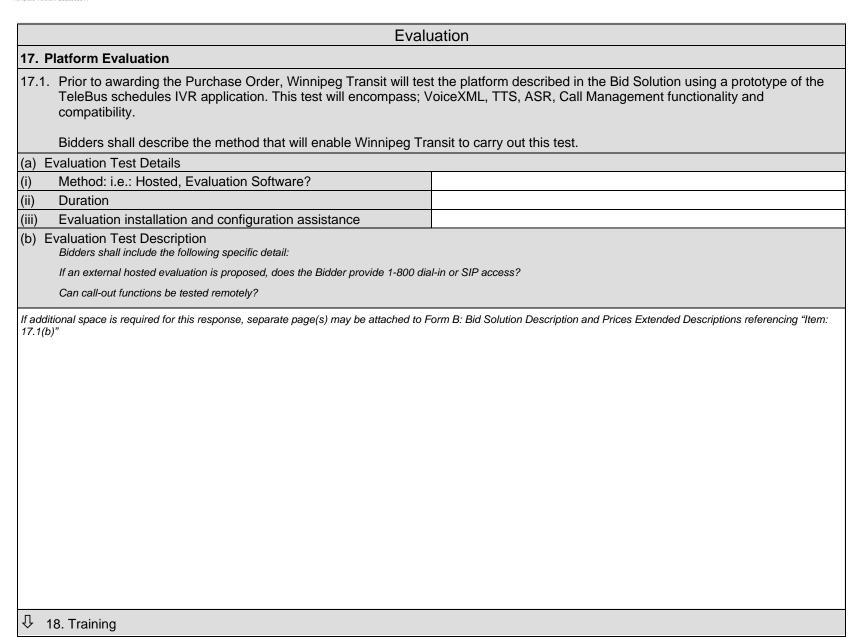
	Performance					
15. Performance						
Bidders are advised that account.	Bidders are advised that all responses related to performance must take a capacity of one hundred (100) lines/concurrent sessions into account.					
15.1. VoiceXML Interpre	eter					
(a) The platform included	d in th	e Bid Solution meets the performance criteria defined in Section	: E2.4			
□ No	Yes In completing the following quantitative responses, Bidders shall assume that the solution is not constrained by any other components; i.e.: if all the other components of the solution can meet the specified performance criteria, what is the capacity of the VoiceXML Interpreter components?					
	(i)	No. of concurrent telephone sessions (ports/trunks) upon which the following performance data is based?				
	(ii)	Maximum possible calls per 24 hour period				
Bid Solution does not meet (iii) Maximum peak period calls per hour						
mandatory requirement.	(iv)	Maximum concurrent calls				
(b) Is peak performance	in this	Bid Solution constrained by the VoiceXML Interpreter function?				
□ No		Yes				
(c) Bidders may provide	expla	natory information related to VoiceXML Interpreter Performance	below			
If additional space is required for 15.1(c)"	or this r	esponse, separate page(s) may be attached to Form B: Bid Solution Description	and Prices Extended Descriptions referencing "Item:			

45.0. Chancels Countil agin Deufermannes						
15.2. Speech Synthesis Performance						
(a) The TTS functions included in the Bid Solution meet the performance criteria defined in Section: E2.4						
□ No	Yes In completing the following quantitative responses, Bidders shall assume that the solution is not constrained by any other components; i.e.: if all the other components of the solution can meet the specified performance criteria, what is the capacity of the TTS components?					
	(i) No. of concurrent telephone sessions (ports/trunks) upon which the following performance data is based?					
	(ii) Maximum possible calls per 24 hour period					
Bid Solution does not meet mandatory requirement.	et (iii) Maximum peak period calls per hour					
mandatory requirement.	(iv) Maximum concurrent calls					
(b) Is peak performance	e in this Bid Solution constrained by the TTS function?					
□ No	☐ Yes					
(c) Bidders may provide	e explanatory information related to Speech Synthesis Performance belo	w				
15.2(c)"	for this response, separate page(s) may be attached to Form B: Bid Solution Description a					

15.3. Automated Speech Recognition Performance					
(a) The ASR functions included in the Bid Solution meet the performance criteria defined in Section: E2.4					
□ No	Yes In completing the following quantitative responses, Bidders shall assume that the solution is not constrained by any other components; i.e.: if all the other components of the solution can meet the specified performance criteria, what is the capacity of the ASR components?				
	(i)	No. of concurrent telephone sessions (ports/trunks) upon which the following performance data is based?			
	(ii)	Maximum possible calls per 24 hour period			
Bid Solution does not meet	(iii)	Maximum peak period calls per hour			
mandatory requirement.	(iv)	Maximum concurrent calls			
(b) Is peak performance	in this	Bid Solution constrained by the ASR function?			
□ No		Yes			
(c) Bidders may provide	explai	natory information related to Automated Speech Recognition Pe	rformance below		
15.3(c)"					
↓ 16. Availability					

	Availability					
16. Availability	6. Availability					
16.1. VoiceXML	Interpreter and Speech Synthesis Availability					
(a) The platform	ncluded in the Bid Solution meets the availability criter	ia for VoiceXML and TTS fun	ctionality as defined in Section: E2.5.1			
□ No	☐ Yes					
	(i) Method by which availability is achieved? See PART E - SPECIFICATIONS: Section E2.5.1(c)					
Bid Solution does not meet	Redundant hot-spare	□ No	☐ Yes			
mandatory	Parallel production systems	□ No	☐ Yes			
requirement.	Other	□ No	☐ Yes			
(b) Description of	measures to assure the Bid Solution achieves availab	oility criteria				
16.1(b)"	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item:					
(c) Bidder confirms that all price and quantity information contained in Form B: for the Bid Solution include all hardware, software and licenses required to achieve the VoiceXML Interpreter and Speech Synthesis Availability defined above.						
No Bid Solution does not meet mandatory requirement.	☐ Yes					

16.2. Combined full system Availability						
	(a) The platform included in the Bid Solution meets the 99.00% availability for 80% capacity criteria for the full systems including VoiceXML, TTS and ASR functionality as defined in Section: E2.5.1					
□ No	☐ Yes					
	(i) Method by which availability is achieved? See PART E - SPECIFICATIONS: Section E2.5.1(c)					
Bid Solution does not meet	Redundant hot-spare	□ No	☐ Yes			
mandatory	Parallel production systems	□ No	☐ Yes			
requirement.	Other	□ No	☐ Yes			
(b) Description of	f measures to assure the Bid Solution achieves availab	pility criteria				
If additional space is r	equired for this response, separate page(s) may be attached to Forn	m B: Bid Solution Description and Pri	ces Extended Descriptions referencing "Item:			
10.1(b)						
(c) Bidder confirm	ns that all price and quantity information contained in F	Form R: for the Rid Solution in	clude all hardware, software and			
(c) Bidder confirms that all price and quantity information contained in Form B: for the Bid Solution include all hardware, software and licenses required to achieve the VoiceXML Interpreter and Speech Synthesis Availability defined above.						
□ No □ Yes						
Bid Solution does						
not meet mandatory						
requirement.						
↓ 17. Platform Evaluation						



	Professional Services								
18. Trainin	18. Training								
18.1. Does	the Bidder provide training	services	for the pro	oducts included in the Bid Solution	n?				
□ No	☐ Yes								
	(a) Description of the traini	(a) Description of the training services							
	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 18.1(a)"							d Descriptions	
	(b) The cost of training is in	ncluded i	n the platf	orm prices?					
	Yes Bidders shall identify and describe the nature and			□ No					
				Bidders shall identify the recommended	l base levels of	training serv	ices and the	associated costs	
	quantify of the training included in items.	other Bid S	Solution	Description of base training leve	el objectives	/deliverab	les		
If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 18.1(b)"			If additional space is required for this re Solution Description and Prices Extend	esponse, separa ed Descriptions	ate page(s) r s referencing	nay be attach	ed to Form B: Bid))"		
	Item	UOM	Quantity	Item	Unit Price	UOM	Quantity	Bid Amount	
					-	-1-1-40-4/1-)			
		 		t the Didder offers these addition		otal: 18.1(b)			
	(c) In addition to the base	training r		t, the Bidder offers these addition	nai training (Unit Price	UOM	Quantity	Bid Amount	
	item	page(s) n	onal space is nay be attacl	is required for this response, separate ned to Form B: Bid Solution Description Descriptions referencing "Item: 18.1(c)"	Office	OOW	Quantity	Bid Amount	
					Т	otal: 18.1(c)			
	ign and Development Service	ces							

19. Design	Design and Development Services							
19.1. Does	2.1. Does the Bidder provide software design and development services for the products included in the Bid Solution?							
□ No	☐ Yes							
	(a) Description of the soft	ware design and development services						
	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 19.1(a)"							
	(b) Are any software design and development services included in the platform prices?							
	☐ Yes Bidders shall describe and quantify any design and development services included in the Bid Solution							
		Item	UOM	Quantity	,			
	(c) In addition to included services	I software design and development services, the Bidder offers thes	e addition	al devel	opment re	elated		
	Item	Purpose/Objective If additional space is required for this response, separate page(s) may be attached Solution Description and Prices Extended Descriptions referencing "Item: 19.1(c,			nit Price	UOM		
	tallation and Implementation	on Services						

20. Installa	0. Installation and Implementation Services							
20.1. Does	s the Bidder provide installation	on and ir	nplementa	ation services for the products inc	luded in the	Bid Solutio	n?	
□ No	☐ Yes							
	(a) Description of the instal	lation an	d impleme	entation services				
	If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 20.1(a)"							
	(b) The cost of installation a	and imple	ementation	n is included in the platform price	s?			
	☐ Yes			□ No				
	Bidders shall identify and describe quantify the training included in oth	er Bid Sol	ution items.	Bidders shall identify the recommended the associated costs	base levels of i	nstallation and	l implement	ation services and
	If additional space is required for the page(s) may be attached to Form I	m B: Bid Solution						
	Description and Prices Extended L referencing "Item: 20.1(b)"							
	Item	UOM	Quantity	Item	Unit Price	UOM	Quantity	Bid Amount
								<u> </u>
						Total: 20.1(b)		
	(c) In addition to any base	 inetallatio	n the Rid	l Ider offers these additional install		• • •		
	Item		Jii, tile Die	Purpose/Objective	ation and im	piementatic	Unit Pri	
				equired for this response, separate page ption and Prices Extended Descriptions r				
	ovision of Advanced Speech	Application	on Consul	ting Services				

21. Provisio	21. Provision of Advanced Speech Application Consulting Services								
21.1. Does	the Bidder provide advance	ed speech application consulting services?							
□ No	☐ Yes								
	(a) Description of the advanced speech application consulting services?								
	If additional space is required for referencing "Item: 21.1(a)"	r this response, separate page(s) may be attached to Form B: Bid Solution Descr	iption and I	Prices Extended	Descriptions				
	(b) Are any advanced spe	eech application consulting services included in the platform price	es?						
	Yes Bidders shall describe and	d quantify the speech services included in the Bid Solution] No				
		Item	UOM	Quantity					
	(c) In addition to included consulting related ser	ers these	speech rela	ed application					
	Item	Purpose/Objective		Unit Price	UOM				
		If additional space is required for this response, separate page(s) may be attacked Form B: Bid Solution Description and Prices Extended Descriptions referencing 21.1(c)	hed to i "Item:						
□ 22 Addi	tional Goods or Items of W	/ork							

FORM B: BID SOLUTION DESCRIPTION AND PRICES ADDITIONAL GOODS OR ITEMS OF WORK

(See B8)

	Additional Required Bid	Solution (Compone	ents			
22. A	dditional Goods or Items of Work Bidders shall identify any additional Goods or Items of Work that are required to imple Description and Prices – Detailed Schedule above. These items shall be identified wh	ment the Bid nether the Bid	Solution that der is proposi	have not been iding to supply the	entified in Foi items or not.	rm B: Bid Soluti	ion
22.1. Item Description 22.2. Bidder Ability to Supply							
Item No.	Item Description	Unit of Measure		Unit Price	Required Quantity	Extended Price	Annual Main. Cost per Unit
(a)			Bidder ca	n Supply?			
			□ No	☐ Yes			
(b)			Bidder ca	n Supply?			
			□ No	☐ Yes	<u> </u>		
(c)			Bidder ca	1			
			□ No	☐ Yes	T T		
(d)			Bidder ca				
			□ No □ Yes				
(e)			Bidder ca	n Supply?			
			□ No	☐ Yes			
(f)			Bidder ca	n Supply?			
			□ No	☐ Yes			
						_	
		T	otal Items: 2	2.2(a) to 22.2(f)			

FORM B: BID SOLUTION DESCRIPTION AND PRICES TOTAL BID PRICE SUMMARY

(See B8)

	Core Platform	Optionally Su	upplied Required Components			
			Components acquired Inc	d Independently by the City		
	Bidder Supplied	d Components	Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party		
Telephone Infrastructure		Modifications to IVR Telephone Infrastructure Bid Price Item Bid Price Total: 5.3(a) Total Shared IVR Telephone Capacity Bid Price Item Bid Price Total: 7.1(b) Total Existing IVR No. Retention Bid Price Item Bid Price	5.3(a) Modifications to IVR Telephone Infrastructure Cost To be determined by Winnipeg Transit	7.1(b) Addition of Line Capacity to compensate for not sharing lines Cost To be determined by Winnipeg Transit 8.1(b) Measures required to implement replacement IVR telephone numbers		
Tele		Total: 8.1(b) Total		Cost To be determined by Winnipeg Transit		
		Telephone Interface Hardware Bid Price Item Bid Price Total: 6.2(a)	6.1 Telephone Interface Hardware Cost To be determined by Winnipeg Transit			
		Total: 6.3(a) Total				

	Core Platform	Optionally Sup	plied Required Compone	ents
				ndependently by the City
	Bidder Supplie	ed Components	Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party
VoiceXML Interpreter	Modular VoiceXML Interpreter Bid Prices OR VoiceXML Appliance Bid Price Item Bid Price Total: 14.1(a) Total: 14.2(a) Total: 14.2(a) Total	VoiceXML Interpreter Middleware Bid Price Item Bid Price Total: 4.2(a) thru 4.2(d) Total		4. VoiceXML Interpreter Hardware Cost To be determined by Winnipeg Transit 4.2 VoiceXML Interpreter Middleware Cost To be determined by Winnipeg Transit

	Core Platform	Optionally Supp	plied Required Compone	ents
			·	ndependently by the City
	Bidder Suppli	ed Components	Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party
Speech Synthesis		Native Speech Synthesis Software Licenses Bid Price Item	10.3 External Speech Synthesis Software Licenses Cost To be determined by Winnipeg Transit	4. Speech Synthesis Hardware Cost To be determined by Winnipeg Transit 4.2 Speech Synthesis Middleware Cost To be determined by Winnipeg Transit

	Core Platform	Optionally Sup	plied Required Compone	ents
			Components acquired Ir	ndependently by the City
	Bidder Supplie	ed Components	Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party
Speech Recognition		Native Speech Recognition Software Licenses Bid Price Item	Speech Recognition Software Licenses Cost To be determined by Winnipeg Transit	4. Speech Recognition Hardware Cost To be determined by Winnipeg Transit 4.2 Speech Recognition Middleware Cost To be determined by Winnipeg Transit

	Core Platform	Optionally Sup	plied Required Compone	ents
			Components acquired Ir	ndependently by the City
	Bidder Suppl	ied Components	Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party
Platform Evaluation			17. Platform Evaluation Cost To be determined by Winnipeg Transit	
		Recommend Bidder Platform Training Bid Price Item Bid Price Total: 18.1(b) Total: 18.1(c) Total	18.1(c) Selected Training Services Cost To be determined by Winnipeg Transit based on Bid Rate	
Professional Services		Design and Development Services Bid Price Item Bid Rate Rate: 19.1(c) 1 Rate: 19.1(c) 2 Rate: 19.1(c) 3 Rate: 19.1(c) 4 Total N/A	19.1(c) Selected Design and Development Services Cost To be determined by Winnipeg Transit based on Bid Rate	
		Base Installation and Implementation Services Bid Price Item Bid Price Total: 20.1(b) Total	20.1(b) Base Installation and Implementation Services Cost To be determined by Winnipeg Transit based on Bid Rate	

	Core Platform		Optionally Su	upplied Required Componer	nts
				Components acquired Ir	ndependently by the City
	Bidder Supplied Components			Components to be acquired from Third Party at discretion of the City	Components always to be acquired from Third Party
		Additional Insta Implementation Bid Price		20.1(b) Additional and Implementation Services	
		Item	Bid Rate	Cost	
		Rate: 20.1(c) 1		To be determined by Winnipeg Transit Based on Bid Rate	
"		Rate: 20.1(c) 2			
čě		Rate: 20.1(c) 3			
Ξ		Rate: 20.1(c) 4			
Se		Total	N/A		
Professional Services		Advanced Spee Consulting Serv Bid Price Item Rate:21.1(c) 1		21.1(c) Advanced Speech Application Consulting Services Cost To be determined by Winnipeg Transit Based on Bid Rate	
		Rate:21.1(c) 3			
		Rate:21.1(c) 4			
		Total	N/A		

		Core Platform	Optionally Suppl			Required Compone	nts
							ndependently by the City
		Bidder Supp	plied Components			Components to be uired from Third Party discretion of the City	Components always to be acquired from Third Party
			Addit Bid F	tion Goods or Items of Work Price	22.2	Additional Goods or Items of Work	
용축				Item Bid Price	To be	determined by Winnipeg Transit	
) 00 00 00 00				otal: 22.2(a)		p.g.	
Additional Goods or Items of Work				otal: 22.2(b)			
ons Trs				otal: 22.2(c) otal: 22.2(d)			
Her Her	Total: 22.2(u)						
Ad				Total: 22.2(f)			
				Total			
	Α	Sum of Bid Price Totals For Mandatory Items	В	Sum of Bid Price Totals For Optional Items Bid	С		or Winnipeg Transit blied Items
Z II						To be determined by	by Winnipeg Transit
Bid Price Summary	D Total Bid Price: A + B		E	be awarded to Bi	Items in B that will not idder and are included of Winnipeg Transited items (C)		
id Pi			To be determined by Winnipeg Transit		by Winnipeg Transit		
В				Total Bid Evaluation Cost = D	+ C	- E	
				To be determined by Winnipeg Trar	nsit		

Name of Bidder

FORM B: BID SOLUTION DESCRIPTION AND PRICES **EXTENDED DESCRIPTIONS**

(See B8)

Bidders shall include all extended description necessary to explain the Bid Solution at this location. Each extended description shall reference the appropriate item number defined in the Bid Solution Specification and Prices Form above.

Line	ription: Title		Applicable to Item of Work
		Paragraph	Name

Line	Title	Applicable to Item of Work		
		Paragraph	Name	

Jame of Bidder

FORM C: BIDDER QUALIFICATION

	Bidder O	rganisational Profile		
1. Organisational	Title			
2. Year incorpora	ted			
3. Parent compan	у			
4. Subsidiary sub	mitting Bid Solution			
5. Total number of	of amployage			
6. Office location				
6.1. No. of Location				
	tional Headquarters			
	•			
0.0	anailela familia musicat			
6.3. Location resp	onsible for this project			
6.4. Total number	of employees			
7. Products availa				
Product Name		Short Description	Installations	
9 Description of	vour etrotogie plen en die	dustry outlook for your firm		
8. Description of your strategic plan and industry outlook for your firm If additional space is required for this response separate page(s) may be attached to Form C: Bidder Qualification Extended				
Descriptions referencing			Monaca	
	this Item number:	ge(s) may be attached to Form C. bidder Qualification E		
	this Item number:	ge(s) may be attached to Politi C. Bidder Qualification E		
	this Item number:	ge(s) may be attached to Porm C. Bidder Qualification E		
	this Item number:	ge(s) may be attached to Pomi C. Bidder Qualification E		
	this Item number:	ge(s) may be allached to Pomi C. Bidder Qualification E		
	this Item number:	ge(s) may be attached to Pomi C. Bidder Qualification E		
	this Item number:	ge(s) may be attached to Pomi C. Bidder Qualification E		

	Bidder Client References	
9. Client References w	ith Contracts similar to proposed Bid Solution	
9.1. Client Reference		
Year of Contract	Contract Value	
Client		
Client Contact	Contact Telephone	
Description of Contract		
If additional space is required for Descriptions referencing this Ite	or this response separate page(s) may be attached to Form C: Bidder m number:	Qualification Extended
0.2 Client Deference		
9.2. Client Reference Year of Contract	Contract Value	
Client	Contract value	
Client Contact	Contact Tolonhone	
Description of Contract	Contact Telephone	
Descriptions referencing this Ite	r this response separate page(s) may be attached to Form C: Bidder m number:	
9.3. Client Reference		
Year of Contract	Contract Value	
Client		
Client Contact	Contact Telephone	
Description of Contract		
If additional space is required for Descriptions referencing this Ite	r this response separate page(s) may be attached to Form C: Bidder m number:	Qualification Extended

FORM C: BIDDER QUALIFICATION EXTENDED DESCRIPTIONS

Bidders shall include all extended descriptions necessary to explain the Bidder Qualification at this location. Each extended description shall reference the appropriate item number defined in the Bidder Qualification Form above.

Extended Description:

Line	ed Description: Title		Applicable to Bidder Qualification Item
LIIIC	Title	Paragraph	Name
		Falaglapii	Iname
		 	
		1	1

Line	Title	Applicable to Bidder Qualification Item	
	-	Paragraph Name	

Name of	of Bio	ddei
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Bid Submission - Form N: Product Profile Page 1 of 5

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FORM N: PRODUCT PROFILE

Bidder Product Profile				
1. Pr	oduct Title			
2. Cu	urrent Production Release			
(a) Ve	ersion/Release No.		(b) Release Date	
3. Ne	ext Production Release			
(a) Pla	anned Release Date			
(b) De	escription of proposed enhance	cements		
	onal space is required for this respon tions referencing this Item number.	se separate page(s) may be atta	ched to Form N: Bidder Produ	ict Profile Extended
4. His	story of Service Packs (Las	st 2 production releases)		
	onal space is required for this respon tions referencing this Item number.	nse separate page(s) may be attac	ched to Form N: Bidder Produ	ıct Profile Extended
5. Pr	oduct Plans			
(a) Bid	dders shall provide details as oduct.	to the product life cycle an	d proposed strategic di	rection for the
If additional space is required for this response separate page(s) may be attached to Form N: Bidder Product Profile Extended Descriptions referencing this Item number.				
(b) Plans for any new replacement product				
If additional space is required for this response separate page(s) may be attached to Form N: Bidder Product Profile Extended Descriptions referencing this Item number.				
	umber of employees assign	·		
	umber of Clients utilising cu			
8. Nu	umber of Signed Clients in i	installation phase?		

Bid Submission - Form N: Product Profile Page 2 of 5

Similar Solution Product Installations				
9. Client list with product deployed in a manner similar to proposed Bid Solution				
9.1. Product Reference				
Year of Install	Product Value			
Client				
Client Contact	Contact Tolophone			
Description of product so	Contact Telephone			
If additional space is required to	or this response separate page(s) may be attached to Form N: Bidder	Product Profile Extended		
Descriptions referencing this Ite	m number.			
9.2. Product Reference				
Year of Install	Product Value			
Client				
Client Contact	Contact Tolonhone			
Client Contact Description of product so	Contact Telephone			
		Product Profile Futended		
Descriptions referencing this Ite	or this response separate page(s) may be attached to Form N: Bidder om number.	Product Profile Exterided		
,				
9.3. Product Reference				
Year of Install	Product Value			
Client				
Client Contact	Contact Tolonhone			
Client Contact	Contact Telephone			
Description of product so		r Product Profile Extended		
Descriptions referencing this Ite	or this response separate page(s) may be attached to Form N: Bidder om number.	Froduct Frome Extended		

Bid Submission - Form N: Product Profile Page 3 of 5

9.4. Product Reference		
Year of Install	Product Value	
Client		
Client Contact	Contact Telephone	
Description of product so		
	or this response separate page(s) may be attached to Form N: Bidde	r Product Profile Extended
9.5. Product Reference	9	
Year of Install	Product Value	
Client	1.100001.70.00	
Client Contact	Contact Telephone	
Description of product so	lution	
9.6. Product Reference		
Year of Install	Product Value	
Client		
Client Contact	Contact Telephone	
Description of product so	lution	
If additional space is required to Descriptions referencing this It	or this response separate page(s) may be attached to Form N: Bidde em number.	r Product Profile Extended

Bid Submission - Form N: Product Profile Page 4 of 5

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FORM N: PRODUCT PROFILE EXTENDED DESCRIPTIONS

Bidders shall include all extended descriptions necessary to explain the Bidder Product Profile at this location. Each extended description shall reference the appropriate item number defined in the Bidder Qualification Form above.

Extended Description

Extended Description:				
Line	Title	Applicable to Product Profile Item		
		Paragraph	Name	

Bid Submission - Form N: Product Profile Page 5 of 5

Line	Title	Applicable to Product Profile Item		
		Paragraph	Name	
	1	1	l	

Name of Bidder	

FORM O: SCHEDULE OF MAINTENANCE AGREEMENTS

Bidders shall include a copy of proposed maintenance agreements applicable to any components described in the Bid Solution as an attachment to this Form. Each agreement shall reference the appropriate item number defined in the Bid Solution Specification and Prices Form above.

Sample Maintenance Agreements/Plans

Line	Maintenance Agreements/Plans Agreement Title		Applicable to Item of Work		
		Paragraph	Name		

Name of Bidder	